

Guidelines for In Person Meal Program for Active Adults 55 & Better

Meals must be ordered at least 48 hours ahead of time.

- Monday – must be ordered by 2 PM on Thursday in the prior week
 - Tuesday – must be ordered by 2 PM on Friday in the prior week
 - Wednesday – must be ordered by 2 PM the Monday before
 - Thursday – must be ordered by 2 PM the Tuesday before
 - Friday – must be ordered by 2 PM the Wednesday before
2. Reservations may be made via Amilia or at the Active Adult front desk.
 3. Reservations for multiple days up to 4 weeks in advance can be made at one time.
 4. Reservations may be canceled up until 2 PM on the deadline date.
 5. Payment of \$4/meal must be made when the reservation is made.
 6. Payment can be made by cash, check or credit card.
 7. If a meal is canceled more than 48 hours ahead of time, **refunds will be put on your household account for future use. There is no monetary refund for canceled meals.**
 8. If a meal is canceled less than 24 hours ahead of time, the money is forfeited and put into an account to cover the expenses associated with the meal program.
 9. If a meal is served to someone on standby, the person must pay the \$4 prior to receiving the meal.
 10. Meals will be served in a closed container. Your container must have your name on it if you want us to refrigerate it for you. All food is thrown out **at the end of the day** so please remember to take it home!
 11. You may split a meal with a friend or spouse.
 12. You are welcome to bring your own lunch and dine with your friends.
 13. If you are not here at noon to receive your lunch, you may call the Active Adult desk and request that your lunch be given to a designated person.
 14. Be aware that we may not be able to meet your dietary restrictions so plan your reservations accordingly.
 15. If the meal program becomes a financial hardship for you, please make an appointment to meet with Hunter Hardeman. Be prepared to bring financial documentation and income verification with you.