

## Sunset LIVE! 2020 FAQs

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### **TICKETING QUESTIONS:**

**Q: How many tickets / Social Squares can I reserve?**

A: MAXIMUM OF 2 TICKETS / Social Squares PER TRANSACTION.

**Q: How many people does each ticket / Social Square include?**

A: Each ticket / Social square covers a MAXIMUM of six (6) guests per square. If you have a party larger than six (6) guests, please reserve two (2) Squares and be advised your party will not be permitted to have more than six (6) guests in your square at any time. A staff member will ask you to disperse to your reserved Squares.

**Q: What does my ticket reserve?**

A: Your ticket guarantees a reserved "Social Square" in the designated section you bought, but squares will be first-come, first-serve basis, so if you have reserved multiple squares, it is possible your squares may not be together if your group does not arrive together. There is a maximum of six (6) patrons permitted per square.

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### **GENERAL EVENT QUESTIONS:**

**Q: What time do doors/gates open?**

A: Meadowmere Park will open for event access beginning at 5:00PM. No public access without a camping reservation or Social Square ticket to the event will be allowed in the park until 5:00PM.

**Q: Where can I park?**

A: Parking is available on-site, inside Meadowmere Park, near the concert area.

**Q: Is the park handicapped accessible?**

A: The concert is set-up on a grass field and is easily accessible from the parking lot, but be advised that the ground may be uneven which may make it difficult to roll a wheelchair through the event grounds. The park has a natural downgrade toward the lake. If you need assistance, please ask an event staff member and we will be happy to assist with your request.

**Q: Are restrooms available on-site at the event?**

A: Yes, Meadowmere Park has existing restrooms and there will be additional portable restrooms available to accommodate crowds in a safe and clean manner. We will have sanitation stations available outside the portable restrooms and the restrooms will be cleaned each night.

**Q: What measures are being taken to reduce the risk of spreading COVID-19?**

A: Grapevine Parks and Recreation Event Staff have implemented a number of measures to reduce the risk of spreading COVID-19. Please see the list below for more information:

- Social Squares hold a maximum of 6 guests per square.
- There will be at least six (6) feet of spacing between each Social Square.
- Masks are required to be worn for ages 10+ while walking outside of your Social Square and may be removed once seated inside your Social Square.

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- Attendance will be limited to a maximum of 1200 people.
- As you enjoy this event, please maintain a safe social distance of 6ft apart from other groups, in accordance with CDC guidelines.
- Automatic hand sanitizer stations will be placed throughout the event grounds. Please feel free to use these stations when and as often as needed.
- All event staff and vendors are required to wear masks while inside the event grounds.

### **Q: Will food and/or beverage be available for purchase?**

A: Yes, we will have a small number of food vendors on site selling a variety of food options, as well as beer and wine available for sale.

### **Q: What safety measures are being taken by the food/beverage vendors?**

A: Below is a list of measures being taken to ensure safe food/beverage practices.

- All vendors are required to wear masks and will be conducting daily health checks.
- All food vendors will be cleaning and disinfecting frequently touched surfaces throughout the event.
- All food vendor condiments and utensils must be individually wrapped/prepackaged.
- All vendors will limit any sharing of food, tools, equipment or supplies by staff members.
- All vendors will ensure adequate supplies to minimize sharing of high-touch materials to the extent possible.

### **Q: Is outside food and beverage permitted into this event?**

A: Yes, outside food and beverages are permitted, but no glass containers are allowed inside the park. If a staff member sees a patron(s) with a glass container, the patron(s) will be asked to dispose of it immediately.

### **Q: Will chairs be provided for us to sit in our Social Squares?**

A: No, but patrons are allowed to bring blankets or chairs to sit on inside your Social Square. We do ask that you be courteous of the people surrounding you to make sure as to not block their view.

### **Q: Are dogs allowed?**

A: Yes, dogs are allowed as long as they are on a leash. Please be courteous to your neighbors and help us keep our parks clean by picking up after your dog and disposing of all dog waste in the appropriate receptacles/trash cans. Trash cans will be placed throughout the event grounds for your convenience.

### **Q: Is the event rain or shine?**

A: Event staff and Emergency Management Personnel will be monitoring the weather closely and will make decisions in the best interest of the safety of all patrons, volunteers, vendors, and staff as early as possible. In the event of inclement weather, the event may be delayed or canceled.

### **Q: What should I wear?**

A: Texas weather in October can be somewhat unpredictable. As the sun sets, temperatures may drop and become cooler with a cool breeze from the lake. We recommend bringing blankets, a jacket, and wearing pants to stay warm should the temperature drop. However, as this is a themed event, we do highly encourage our guests to dress in costume and make the most of the night.

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**Q: Can I beach my boat and enter the event grounds that way?**

A: No, boats will not be permitted to beach along the lakeshore at Meadowmere Park. Boats are permitted to float near the shore and listen to the performances while afloat. Please be mindful of the no-wake zones and drive carefully as there may be a number of other boats in the area.

**PROHIBITED ITEMS:**

- Glass containers
- Tents
- Umbrellas
- Grills
- Cigars / cigarettes
- Off-road / all-terrain vehicles
- Fireworks / explosives
- Air horns